Dear Guests,

We warmly welcome you to our Schakelvilla

Thank you for choosing our family holiday home to spend your vacation in. We trust that you can enjoy yourselves and have a carefree holiday in our newly renovated and furnished house.

The following house rules describe how we trust you will care for the house and its contents including a few helpful points.

If you have any questions or discover any damage, something missing or need help, you can contact us at the following numbers.

+49 170 840 62 82 or +49 212 3805849

We wish you the best of times and that you have a holiday full of precious memories in our Schakelvilla.

Your Hosts Claudia and Marcel Eller

On your Arrival:

When you arrive, check for any apparent damage in or around the house and that everything is in working order. Please inform us immediately of any damage that you find and do not attempt to repair yourself.

General:

The tenants are asked to show consideration to the house and park "Makkumer Strand" rules (see below). We do our best to keep all indoor and outdoor facilities in a working and safe condition, but using the outdoor facilities and equipment is at your own risk. In the interests of good relations with the other tenants and owners in the Beach Resort, we ask that you avoid excessive noise (eg partying on the terrace), before 8 a.m. and after 11 pm volume should be kept to an appropriate level.

Bathroom:

To avoid build-up of limescale deposits on shower glass and tile walls, we ask that you wipe down the tiles etc. with the provided squeegee, also please leave the bathroom door open for ventilation. Do not flush hygiene products, sanitary towels, rubbish, leftover food, etc. in the shower or toilet, to avoid blockage or bad smells.

The first-floor toilet occasionally continues to run after it has been flushed. Please ensure this does not happen by pressing the flusher again to stop the water flow.

Damage:

It is inevitable that occasionally accidental damage happens. We ask you to inform us immediately so that repairs can be arranged as quickly as possible. Please do not wait to inform us after your holiday, as the next tenants have the right to a damage free property. Damage caused by the tenant or their guests will be charged according to the replacement and installation value - of course, small items such as a broken cup are excluded.

Please do not leave seat cushions in the rain or outside overnight. Should the seat cushions accidentally become damp, separate, and allow to dry to avoid mould - also for the next tenant.

Should it rain or in strong winds, retract the awning and close any opened sunshade(s). On the west terrace (street side) please tie down the parasol with the existing rope. On the south terrace (garden side) put the protective cover over the parasol (this is best done with two people if the parasol is tilted slightly).

Being close to the sea, sudden changes in weather can often occur. If you leave the house, take precautions as stated above.

In the evening, or in strong winds, the garden furniture is to be stowed and secured with the existing rubber ropes. The garden furniture on the west terrace (street side) must also be placed against the house wall and secured with a rubber rope.

To avoid damage when open, the patio doors must always be used with the safety hooks on the outside house wall.

The gas grill is to be covered and secured with the brakes on the right front side of the south-facing terrace.

The awning must not be extended in strong winds or rain/drizzle.

Indoor furniture may not be used outdoors.

Electric car / plug-in hybrid

The nearest charging point for your electric car or hybrid is located directly in our car park. Here, you can charge your car using a wide range of popular charging cards. You can also charge your car using the QR code provided, with payment options including credit card, Apple Pay and Google Pay.

Please only use the two in-house parking spaces; the third parking space (to the right of the charging station) is a public parking space for charging electric cars.

Charging with household electricity is not permitted and the electricity for this is not included in the rental price. Driving on the lawn and the pavement to charge via the household power socket is not permitted. Damage to the lawn and pavement as well as increased electricity consumption due to charging an electric car or electric hybrid will be deducted from the deposit and/or invoiced.

Outdoor Lightning:

There are three lamps next to the respective doors (west terrace, entrance and south terrace) on the house. The light switches for these are located directly inside the respective doors.

There are four more patio lights from Philips Hue on the terraces. You can use the remote control (inside to the left of the patio door on the south-facing terrace) to switch them on, off, and dim, as well as selecting different colours by pressing the "switch". Please note that the remote control is only attached magnetically to the bracket and can fall if you are not careful.

The lamps in the flower beds and flowerpots are solar powered so will turn on at dusk.

We ask that the terrace lighting is switched off during the day.

BBQ's:

Electric barbecue

Our Enders electric barbecue is available for you to use during your stay. To operate the barbecue, simply plug it into one of the outdoor sockets and unplug it again after use. Once the barbecue has cooled down, please put the weatherproof cover back on, fasten the strap and pull the plug through the strap on the side so that it does not lie on the ground.

The grill must be cleaned after use. Please use the wire brush hanging on the grill trolley for the grill and a kitchen cloth/sponge for the upper warming surface. Please do not clean the grill grates in the dishwasher.

Coal Gill

If you prefer to grill with coal, you are welcome to use the coal grill that is at the front of the house - west terrace. There is a wire brush on the grill for cleaning.

Please grill at least half a meter from the house and clean the grill after use with the wire brush and cloth or paper towels.

General use:

Of course, you are free to move the grills to either terrace during your holiday, but please ensure that no grease drips onto the paving, that you leave the grills clean and that you returned the grills to correct location. Dirty grills or stains left after your holiday will be cleaned at your expense.

The use of the grill is at your own risk.

Pets:

If you would like to go on holiday at the IJsselmeer with your dog, this is also possible in our house. However, we would like to ask you not to take your pet with you on the sofa or to bed. A leash is compulsory in the holiday park and on the beach. Unfortunately, dogs are not allowed on the beach in summer. The large outdoor area opposite the entrance to the holiday park is a suitable alternative. Please pick up the dog waste and dispose of it in the respective rubbish bins, which are set up throughout the holiday park and usually also have dog waste bags available free of charge.

Kayaks:

The kayaks, which are located on the wooden rack next to the slide, must be returned there before departure and secured with the surf straps. Paddles are available in the sauna room for paddling. When using the kayaks, they must be pulled up to the hill behind the house and left on the lawn when you are away or at night.

Kitchen:

Do not place hot pots, pans or other hot appliances on the Kitchen top or tables without coasters. Please ensure that the dishes, all kitchen utensils, pots, airfryer, oven etc. are left in a clean and orderly condition when you leave.

Instructions on how to use devices can be found in the living room cabinet drawer. If something is still unclear, please feel free to contact us.

Additional costs:

The rental price includes all costs for electricity, gas, water, washing machine, dryer, sauna, WiFi and rubbish disposal. Please avoid unnecessary gas and electricity consumption (e.g. leaving doors and windows open for long periods of time while the heating or sauna is running without use) or energy costs due to extreme heating. Normal consumption is calculated in the rental price. In the event of above-average costs/consumption, we reserve the right to charge additional costs.

Smoking:

Our holiday home is strictly NO-SMOKING. Smokers that rent the home agree to only smoke outside. Cigarette ashes and butts are to be collected in an ashtray (located in the living room cupboard). The ashtray must be cleaned and returned to the living room cupboard on departure.

Should you or your guests not follow the guidelines a charge will be applied for basic cleaning and any damages such as holes or burn marks on furnishings, floors, upholstery, etc.

Rubbish:

A central waste collection point for rubbish, paper and glass is located at the reception building just before the barriers at the exit. Please deposit your waste here though out your holiday and especially when you leave.

Parking spaces:

There are two free parking spaces available directly in front of the house. Please only use the two parking spaces belonging to the house; the third parking space (to the right of the charging station) is a public parking space for charging electric cars.

Cleaning:

The cleaning of the house is the responsibility of the tenant during the rental period. The final cleaning is carried out by us. On departure, the house should be left swept, dishes cleaned and in the designated cupboards and rubbish bins emptied (more under "Departure").

Rowboat:

The white rowing boat is included in the rental price. The two oarlocks are secured in the boat, the plug is on the key board, and the two paddles are in the sauna room to the right of the sauna. The boat is moored to the left of the jetty and is tied to the front left jetty post with a rope. When using the boat, please note the following: This is a rowing boat; use with a motor (which you would have to bring yourself) is only possible with a maximum of 2.5 hp. In the evening, the boat

must be pulled out of the water and secured to the front jetty post. On departure, the paddles, plugs, oarlocks and the boat must be left as they were found.

Shoes:

We ask that you remove your shoes when in the house and avoid walking through the house with dirty or wet shoes.

Play equipment:

Behind the house there is a slide and a trampoline. In the utility room there is a handcart, a balance bike and a Bobby Car for our younger guests (also in the box opposite the house entrance). Although we always endeavour to keep all play equipment in good working order, please note that use of this play equipment is at your own risk and we cannot guarantee that it will always be in working order. If you notice any damage, please contact us.

Jetty:

You are welcome to use our jetty for sunbathing, fishing, and swimming as well as a boat dock. Depending on the weather, the jetty and the ladder can be slippery. When swimming, please take care with the jetty ladder as the lower steps with no rubber protection can scratch.

Surfboard:

The surfboard, which is located on the wooden stand next to the slide, must be returned there before departure and secured with the surf straps. Paddles are available in the sauna room for paddling. When using the surfboard, it must be secured to the jetty or to posts on the lawn when not in use and at night. Please do not place the surfboard on its fin.

Washing machine and dryer:

A washing machine and dryer are available in the utility room. Please clean the fluff filter after each use of the dryer. It you require help on how to use feel free to call.

WiiU game console

Our guests have access to a WiiU game console in the living room with several games (including Minecraft and Mario Kart), a gamepad, two controllers, a USB charging cable for the controllers, and Disney Infinity with various characters to play with. Please handle the game console and accessories with care and report any damage to us.

Winter service:

The access road, pathway to our house and on our property is not swept or cleared in winter. So please be particularly careful in cold weather that you do not slip. A broom is available to clear snow, please do not sprinkle salt. In very bad weather it is advised to park your car at reception so that you are not block in.

WLAN:

The Wi-Fi LAN in the house is called "Schakelvilla.de" it is available free of charge. The Wi-Fi password is "Langezand33" we ask that you do not pass on the password to third parties who are not tenants or guests. We cannot guarantee 100% availability of the Wi-Fi in the event of issues with the provider. The data traffic using the Wi-Fi is unencrypted with no virus protection or firewall. The Wi-Fi may not be used to access or distribute immoral or illegal content. The tenant is liable if prosecuted by third parties or for violations of any kind.

Departure:

On the day of departure, please leave the house cleared and swept by 10:00 a.m. at the latest. Before leaving, please ensure that you have - washed and put away the dishes, emptied the rubbish bins and set the thermostat heating in the living room to 15 degrees Celsius. Also leave the dishwasher door slightly open and close all windows. Plus disconnect the electrical appliances in the kitchen (coffee maker/kettle/toaster etc.) from the electricity.

Please wipe down the inside and outside of the refrigerator and set the temperature to the "warmest setting".

Hang the parking card on the house key hook and lock the house key back in the key safe next to the entrance. If you have used the second parking card needed to launch a boat into the water via the slipway, please return to the very back of the folder with the boat on in the living room cupboard. All cards unaccounted for at the end of your stay will be replaced at your own cost with charge. of $15 \in$

We ask you to return the cushions from the outdoor furniture including seat cushions to the storage box and lock with the padlock provided. The small play equipment (bucket, shovel, etc.) needs to be put into the other box next to the front door and locked with the padlock provided. The BobbyCar, the children's balance bike, the children's buggy and the loungers are to be returned to the utility room.

The seating furniture on the west terrace (street side) must be secured around the table with the rubber rope provided and placed in front of the corner of the house (kitchen window) (see picture).

The seating furniture on the south terrace (garden side) should also be secured around the table with the rubber rope provided.

The barbecues must be cleaned after use, as described above.

For the electric barbecue, remove the grease tray from the back of the barbecue and clean it (it is dishwasher safe).

Please also leave the charcoal barbecue cleaned and free of ash residue (this can be easily removed by pulling out the silver tray at the bottom). When you leave, please return the barbecue to the wall between the kitchen window and the door to the utility room.

Please retract the awning, close the open parasol on the south terrace (garden side) and cover it with the protective cover provided. Make sure that the outside lighting is switched off when you leave and that there is no water running in the house (especially not the ground floor toilet).

Should you partially or not at all carry out the activities listed above, we reserve the right to withhold all or part of your deposit to cover the additional expense incurred by our cleaning company or any resulting weather-related damage.

We thank you for your understanding.

Park regulations of a holiday home in the Villapark "Makkumer Strand"

- 1. We ask you to show consideration for other guests who, like you, have come here to relax and enjoy your holiday.
- 2. Each holiday home has its own property with a jetty. It is generally not permitted to enter the property or a jetty of another holiday property.
- 3. We ask you not to use the property as a football or volleyball field. In the Holiday Park there is sufficient suitable space on the leisure fields and on the beach.
- 4. It is not permitted to dig holes, hollows, or the like on the property due to existing cables, lines and other facilities in the ground.
- 5. Please keep the area, the building, the plants, and the garden clean and do not damage anything.
- 6. The pitching of tents and the parking of caravans or mobile homes is not permitted.
- 7. The wilful causing of noise pollution is prohibited.
- 8. Between 11 p.m. and 8 a.m. there is quiet time in the park, eg, no music, no running engines or other motorized trips.
- 9. Open fires in the park are prohibited. Watch out for fire hazard.
- 10. Barbecuing is permitted at our holiday home, simply use one of our two grills or your own grill. In the vicinity of houses with thatched rooves, barbecuing is only permitted with electric or gas-powered barbecues at a sufficient distance from the house. It is forbidden to light fireworks in the holiday park.
- 11. It is not permitted to dry laundry on rotary clothes dryers and clotheslines. We have a tumble dryer and two drying racks for drying clothes outside.
- 12. The maximum speed in the entire Holiday Park is 15 km/h.
- 13. Please park your car(s) on the parking lot in front of the house. The house has two parking spaces in front of the house. It is not allowed to park your car outside of these places.
- 14. The maximum speed on the water in the holiday park is 5 km/h. This also applies to the water after the drawbridge. In addition, the legal rules for water traffic of the Dutch Office for Water Management and Public Works (Rijkswaterstaat) apply. You must be at least 12 years old to drive a small motorboat. To drive a motorboat at more than 20 km/h, you must have a corresponding (boat) driver's license and be at least 18 years old. At the same time, the other statutory provisions also apply eg on your boat there must be, a fire extinguisher, life jackets, registration with the CBR (Dutch Central Office for Driving Licenses), insurance and the driving almanack Part 1 must be present. In this regard, the Dutch water police as well as the Rijkswaterstaat and customs conduct regular checks. These controls take place both inside and outside the holiday park. Violations are severely punished. Please also ensure that you do not cause any damage to the banks or the plantings. We have summarized further information on water transport here.
- 15. If you want to fish on the park area, you must have the appropriate permit (fishing license). This is available in the fishing shop in Makkum. You can find more information about fishing and fishing on our website under IJsselmeer Fishing.
- 16. Our holiday home can only be inhabited by the number of people for whom you have booked. If you have visitors, please let us know. If your guests also stay overnight with you, a surcharge must be paid (visitor's tax).
- 17. It is not permitted to bring furniture, beds, blankets etc. outside.
- 18. We expect that you leave our holiday home in good condition on departure. This means that you leave the holiday home swept clean, do not leave dirty dishes, and empty the dishwasher and dispose of your waste in the appropriate containers at the holiday park (waste separation paper, glass, and other waste). Please do not switch off the refrigerators and keep their doors closed.

In the event of a breach of the parking regulations (or a disregard of the house rules, our instructions, the management, their employee's instruction or damage to the property), we are entitled to offset this against your deposit and in serious cases to expel you immediately from the park. If the deposited deposit is not enough to cover the damage, we are unfortunately forced to hold our guests liable.

The house service checks the condition of the holiday home before your arrival and after your departure. Please report any damage to us immediately so that it can be fixed as quickly as possible.